



August, 2010

TO: Our Valued Customers

FROM: Kurt Liebich

SUBJECT: *RedBuilt™ Quality Warranty*

RedBuilt™ is committed to producing and marketing the highest quality engineered wood products available. Our goal is to deliver the highest in-place value to builders in the light construction industry. A reputation for defect-free quality will continue as the cornerstone of our relationship with customers.

During these highly competitive times, many manufacturers are tempted to reduce service and quality. At RedBuilt™, our commitment to delivering value-added, premium products is unwavering. To authenticate our commitment, we offer the following warranty:

*“We warrant that our products will be free from manufacturing errors or defects in workmanship and material. In addition, we warrant the adequacy of our design for the normal and expected life of the building, provided the product is correctly installed and used.”*

On those occasions when problems do arise, we believe in solving them quickly and fairly. Our promise is to strive to provide the best customer service in the industry.

Guaranteed quality, unsurpassed customer service, and integrity in everything we do are key components of the superior in-place value provided by every product from RedBuilt™.

A handwritten signature in black ink, appearing to read "Kurt Liebich", written in a cursive style.

Kurt Liebich, President